

Sherwood Industries Ltd. ("Sherwood") hereby warrants, subject to the terms and conditions herein set forth, this product against defects in material and workmanship during the specified warranty period starting from the date of original purchase at retail. In the event of a defect of material or workmanship during the specified warranty period, Sherwood reserves the right to make repairs or to assess the replacement of a defective product at Sherwood's factory. The shipping costs are to be paid by the consumer. All warranties by Sherwood are set forth herein and no claim shall be made against Sherwood on any oral warranty or representation.

### Conditions

- A completed warranty registration must be submitted so Sherwood within 90 days of original purchase via the online warranty registration page. Have the installer fill in the installation data sheet in the back of the manual and keep this for your own future reference.
- This warranty applies only to the original owner in the original location from date of purchase.
- The unit must have been properly installed by a qualified technician or installer, and must meet all local and national building code requirements.
- The warranty does not cover removal and re-installation costs.
- Sherwood Industries Ltd. reserves the right to make changes without notice.
- Sherwood Industries Ltd. and its employees or representatives will not assume any damages, either directly or indirectly caused by improper usage, operation, installation, servicing or maintenance of this appliance.
- A proof of original purchase must be provided by you or the dealer including serial number.

### Exclusions

An expanded list of exclusions is available at [www.uptownfireplaces.com/exclusions/](http://www.uptownfireplaces.com/exclusions/)

This warranty does not cover:

- Damage as a result of improper usage or abuse.
- Damage caused due to incorrect setup or tampering.
- Damage caused by incorrect installation.

### To the Dealer

- Provide name, address and telephone number of purchaser and date of purchase.
- Provide date of purchase. Name of installer and dealer. Serial number of the appliance. Nature of complaint, defects or malfunction, description and part # of any parts replaced.
- Pictures or return of damaged or defective product may be required.

### To the Distributor

- Sign and verify that work and information are correct.

### Sherwood Industries Ltd.

6782 Oldfield Road, Victoria, BC, Canada V8M 2A3

Online warranty registration: [www.uptownfireplaces.com/product-registration/](http://www.uptownfireplaces.com/product-registration/)

Category	One Year	Two Year	Three Year
Glass Panel			✓
LCD Display Screen		✓	
Flame Effect Screen			✓
Power Unit	✓		
Heater Unit	✓		
Ember Bed			✓
Flame Effect Spindle / Flame Effect LED Board	✓		
Fuel Effect Spindle / Fuel Effect LED Board	✓		
Spindle Motor	✓		
Power Cable / Plug Kit		✓	
Remote Control		✓	
Fan		✓	
Media (Log Sets, Glass Media)			✓

**Important:** A 120 VAC, 20A dedicated circuit is required for operation of the 1500w heater. 1 240VAC, 20A dedicated circuit is required for the 3000w heater. A dedicated circuit is required to prevent circuit breaker tripping or fuse failure. Failure to provide adequate power to this appliance will void your warranty.

**Note:** If hard wiring to the appliance, this must be completed by a qualified electrician. Failure to do so will void your warranty.